## Community Needs Assessment

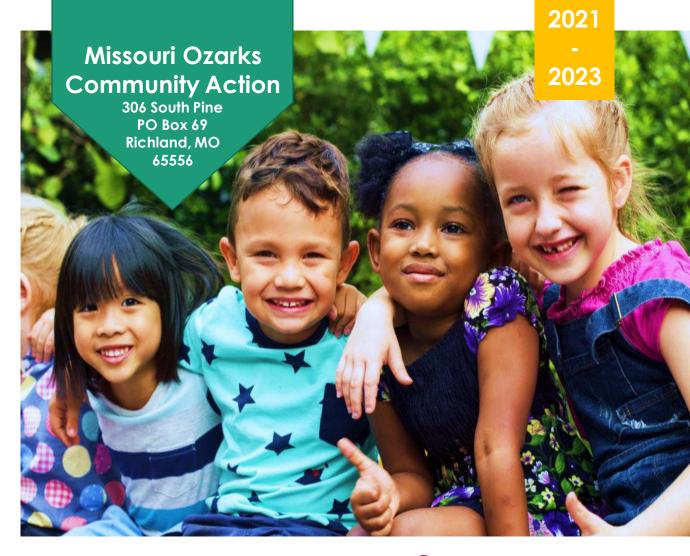
The following needs were identified as barriers or gaps within the eight counties MOCA serves:

- 1. Employment Readiness
- 2. Mentoring/Case Management
- 3. Safe Affordable Housing
- 4. Child Care
- 5. Income Management Skills
- 6. Access to Technology
- 7. Emergency/Transitional Housing
- 8. Transportation Barriers
- 9. Homelessness Outreach
- 10. Living Wage Jobs

## Strategic Plan Priorities

The following strategies were identified as priorities within the eight counties MOCA serves:

- 1. Employment Readiness
- 2. Safe Affordable Housing
- 3. Child Care
- 4. Mentoring/Case Management
- 5. Transportation
- 6. Access to manufacturing and living wage jobs
- 7. Income Management Skills
- 8. Emergency/Temporary Housing
- Community Resource Education
- 10.Access to Technology



Phone: 573-765-3263 Fax: 573-765-4426

Email: communityservices@mocacaa.org

Community Services Programs are funded 100% at \$720,616 with federal funds received from the U.S. Department of Health and Human Services (HHS) provided by the Missouri Department of Social Services, Family Support Division. The funds received from the Family Support Division are all federally funded. This institution is an equal opportunity provider.



We will empower our community, families, and agency; change lives and inspire hope.



To ensure accountability this agency participates in Results Oriented Management and Accountability (ROMA).

## This process includes:

- Assessment: (Comprehensive Community Needs Assessment was completed 2020).
- Planning (Strategic Doing finalized May 2021).
- Implementation
- · Achievement of Results
- Reassessment

Contact MOCA at 573-765-3263, for more information about the Strategic Plan, Missouri Ozarks Community Action agency, or programs within:

- Community Services
- Head Start
- LIHEAP
- Section 8 Housing
- Weatherization

"Strategic Doing is a strategy discipline, designed around simple rules, to enable teams to form complex collaborations quickly and move them toward measurable outcomes."

– Ed Morrison

2021 -2023

The MOCA Strategic Plan is a three year investment. The following 2021 action plan projects were created by MOCA through a Strategic Doing Workshop presented by University of Missouri Extension.



The following 2022-2023 projects were created by MOCA through a Strategic Doing Workshop presented by University of Missouri Extension.

In addition to the 2021 strategic growth strategy, the following priorities will be added in 2022; Creating or expanding Access to Manufacturing and Living Wage Jobs and improving family Income Management Skills.

In addition to the 2021 strategic growth strategy and strategies added in 2022, the following priorities will be added in 2023; Emergency and Temporary Housing, Community Resource Education for Low Income Families, and improving or expanding Access to Technology.